

Table Custom Fields for Jira

Capturing key info during workflow changes





- I want to group related fields (People, Date, Comments, etc.) together in a table for easy viewing
- A You can use Table Custom Field to collate information from separate fields



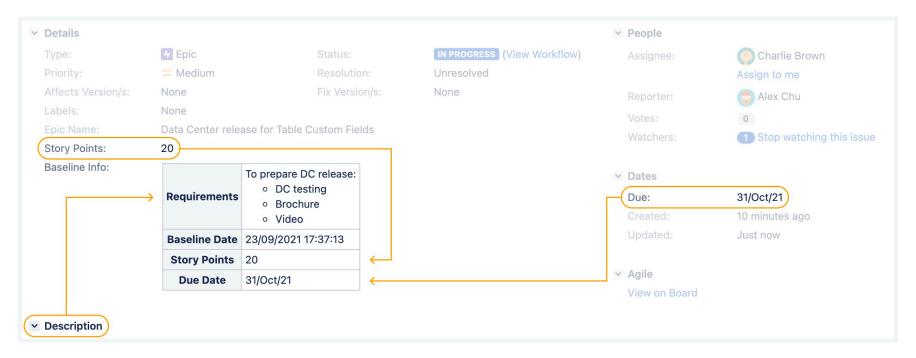


Tip:

You can use **Update Table Custom Field post function** during transition to update the entries



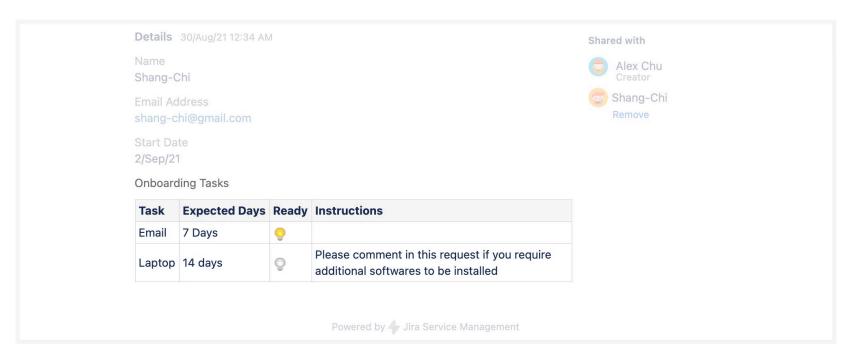
- I want to record the baseline of an Epic upon approval
- You can use Properties Table Custom Field to take a snapshot



Baseline can be recorded when the Epic has started



- I want to display tabular information in the Customer Request Ticket
- Table Custom Field is compatible with Customer Portal



The table rendered is read-only



- I want to track the approvals of a request
- You can view approval records clearly in Table Custom Field without checking the change history



New rows can be added to the Table Custom Field whenever someone adds an approval



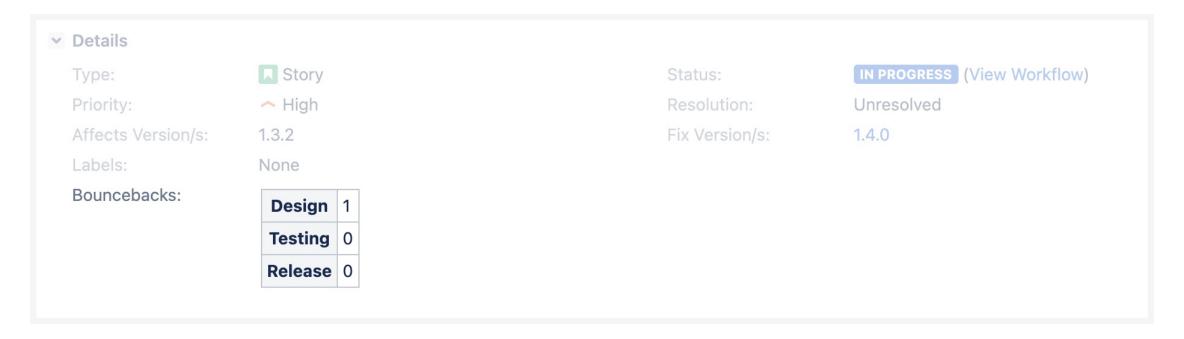
- I want to track the changes made to a particular field (e.g. Due Date)
- You can populate the Table Custom Field with values before and after the transition by updating the Due Date through transition



Refer to <u>How to track Due Date changes</u> for more details on the post function configuration



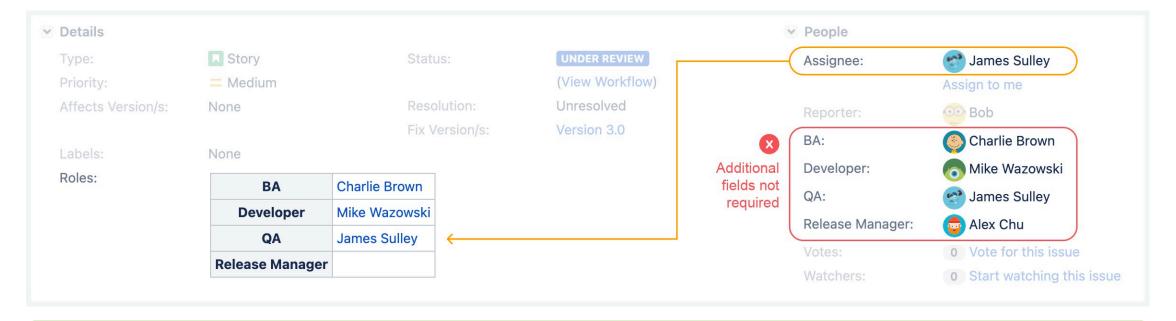
- I want to track the number of bouncebacks to measure the software quality
- A You can increment the counter in the Properties Table Custom Field for each backflow transition



Refer to **How to increment counter** for more details on the post function configuration



- I want to record some transitional information without creating additional custom fields
- You can populate the entries in the Properties Table Custom Field by copying from the assignee field at different workflow transition



You can use Lookup Manager to set assignee at different stages instead of creating multiple custom fields

Additional Resources



- Marketplace Listing
- <u>User Guide</u>
- Our Service Desk

We welcome any feedback and suggestions for improvement ©

Other Related Apps





<u>Lookup Manager</u> allows conditional handling of issues through lookup tables and post functions. Automate the routing of requests, setting of fields based on issue type, project and more.



Bulk Approvals for Jira Service Management allows easier and faster approvals with clarity and context. Display relevant fields in approvals and approve multiple tickets at one go.



Attachment Checker for Jira allows admins to secure their Jira instance through file type blocking, file size checking, duplicate checking, virus scanning, notification for attachment events and logging of attachment downloads.